



THE IDEA

Communication is vital for success, yet it is the number one challenge for organizations worldwide.

In this workshop we address interpersonal and interdepartmental communication through personal styles assessments (such as the Myers-Briggs Type Indicator™ or the Personal Communication Style Inventory) and a series of interactive challenges. Participants learn how to connect with all potential audiences by recognizing communication preferences, presenting ideas appropriately, understanding others' points of view and responding appropriately.

Explore the challenges specific to your workplace, and learn to overcome communication barriers between departments, teams, customers, and clients. This workshop is appropriate for intact teams and project teams

THE DETAILS

- A personal styles inventory such as Myers-Briggs (MBTI®), Personal Communication Style Inventory (PCSI), etc.
- A series of lightly active challenges centered on communication
- Debriefs and facilitated small group discussions
- Tools and models related to communication, active listening and feedback
- Workbook (optional), Summit Tool Cards
- Identification of best practices and action planning
- Can be modified and designed as a 90 min, half-day, full-day or multi-day workshop

THE RESULTS

- Value the diversity of other team members' communication styles
- Understand your own preferences for relating and communicating
- Understand teammates preferences for relating and communicating
- Understand the elements of effective communication
- Assess communication strengths and blind spots, and take action

TRAINING WORKSHOPS



Scott has been very instrumental in assisting us in using our human capital to its fullest capacity - assessing our strengths and weaknesses, developing leaders, and implementing communication strategies.

David Musyj
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